



# YELLOW ALERT!

## ***DOSH/OSHA Recordable***

**Date:** May 2008

**Re:** OSHA Recordable

The following DOSH/OSHA Recordable has occurred. In an effort to prevent similar injuries from occurring at your location, please review the injury summary shown below. Remember that a Supervisor's Incident Report is to be completed and faxed to ERNWest, within 24 hours of notification of the incident. Every accident/incident will be investigated regardless of the extent of injuries. Even a near miss or minor injury can give you causes that may stop a more serious accident from occurring in the future. Your experienced based recommendations and ideas for prevention of such an accident are welcomed and **needed**.

**I. Injury Summary:**

<b>Date Of Injury:</b>	April 8, 2008
<b>Date Reported:</b>	April 8, 2008
<b>Injury Type:</b>	Injury to left shoulder, knee, hand, and elbow
<b>Injury Cause:</b>	Produce clerk noticed customer stealing product from store. Employee went up to front of store and waited for customer. Employee noticed customer leaving store and grabbed customer. Customer wrestled employee to the ground and began biting hand and shoulder. Employee continued to hold customer then released him. Customer ran out of store and was later caught by police.
<b>Action Taken to Prevent Reoccurrence:</b>	The situation could have been a lot worse if the shoplifter had a weapon. Training and a safety meeting was held to discuss procedures for shoplifting: <ol style="list-style-type: none"> <li>1. Train all employees of proper shoplifting procedures and establish reporting procedures.</li> <li>2. Post emergency phone numbers at all phone locations.</li> <li>3. Always have two people at cash register during the evenings (buddy system).</li> <li>4. Never confront a shoplifter always let authorities handle situation.</li> </ol>